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May 11, 2022

Shirley Bond, MLA  
Prince George-Valemount  
1350 5th Ave  
Prince George BC V2L 3L4

Dear Shirley Bond:

In response to your question raised in the estimates debate of May 10, 2022, the following material has been prepared.

**Topic:** Information on Attachment to Primary Care Provider for UPCCs

**Minister's Response:**

**Question:** How many net new patients have been attached to a primary care provider at a UPCC?

**Response:** As of March 3, 2022, 19,500 net new patients have been attached to a primary care provider at an Urgent and Primary Care Centre (UPCC) across the province. Table 1, below, provides the breakdown of the net new attachment across UPCCs.

**Question:** How many [are attached] to a general physician, and how many to a nurse practitioner?

**Response:** One of the benefits of the team-based model that is in place in UPCCs is that patients can see different health professionals depending on their needs with an assurance of continuity of care across members of the team. While a patient may regularly see a particular family physician or nurse practitioner as their most responsible provider, the Ministry considers the patient attached at a clinic or team level, meaning they remain attached regardless of whether a particular family physician, nurse practitioner or other provider leaves the clinic. As such, the Ministry currently requires attachment reporting for UPCCs at the clinic level rather than provider level.

Yours truly,



Adrian Dix  
Minister

Attachment

## APPENDIX

Note: Information below is at Period 12 2021/22 (March 3), which reflects reporting for 26 UPCCs operating at the time. As such it does not include Vancouver Southeast UPCC which opened on March 25, 2022.

**Table 1: UPCC Attachments as of March 3, 2022**

Date Implemented		UPCC	Region	Total New Attached Patients
2018	June	Kamloops	Interior	1,248
	Oct	Quesnel <sup>X</sup>	Northern	1
	Nov	Westshore <sup>1</sup>	Island	1,939
		North Surrey/ Whalley	Fraser	1,849
		Vancouver City Centre <sup>1</sup>	Vancouver Coastal	2,969
2019	June	Prince George <sup>2</sup>	Northern	225
	Sept	Nanaimo <sup>1</sup>	Island	2,111
		Burnaby <sup>1</sup>	Fraser	1,066
	Oct	Ridge Meadows	Fraser	1,586
		Vernon	Interior	690
	Nov	North Shore <sup>X</sup>	Vancouver Coastal	0
		REACH (East Vancouver) <sup>X</sup>	Vancouver Coastal	0
Dec	Central Kelowna <sup>X</sup>	Interior	0	
2020	Apr	Castlegar <sup>1</sup>	Interior	2
		Abbotsford	Fraser	991
		James Bay	Island	2,309
	May	Surrey Newton	Fraser	1,052
	Oct	West Kelowna	Interior	342
	Nov	North Quadra	Island	364
2021	Feb	Port Moody (Tri-Cities)	Fraser	418
		Vancouver Northeast	Vancouver Coastal	0
	Mar	Penticton	Interior	55
	Apr	Richmond	Vancouver Coastal	0
	Jun	Esquimalt	Island	0
	Jul	Downtown Victoria	Island	283
	Dec	Cranbrook	Interior	0
	<b>All UPCCs Total</b>			

<sup>X</sup> Some UPCC sites do not attach patients directly as they provide urgent access only and facilitate attachment through clinics in community. Regardless, patients can be assured they will receive ongoing care through these UPCCs.

<sup>1</sup> Officially urgent access only but facilitates attachment either on-site or associated through a specific PCN clinic.

<sup>2</sup> Prince George UPCC provides temporary on-site attachment while a patient is pending placement to a community clinic.